Lean for Healthcare: Operating Room

Location: Knoxville, Tennessee
Duration: 4 1/2 days
2014 Dates: September 22-26
Tuition: $4,500 (includes most meals and single occupancy hotel lodging)
Website: http://ExecEd.utk.edu

Participant Profile
Operating Room challenges originate from various sources. Building effective and sustainable solutions requires the knowledge and participation from more than one service line across the hospital or outpatient surgery center. Therefore, the Lean for Healthcare: Operating Room course is appropriate for staff from all groups found in the operating arena - physicians, nursing staff, technicians and in-bound units (ED, ICU, sterilization, patient ward planning, management and controlling). Ensuring standardized procedures (pre and post op,) and room layout and supplies creates flow from one operation to the next. When every entity is aware of protocols and processes, throughput is attained. Realizing new capacity is achieved when Lean processes are understood and implemented and waste is decreased or removed. This course can help organizations understand where they can best tap that new potential for revenue and capacity by eliminating bottlenecks and cumbersome processes, and overcome the mentality that “because that’s how we’ve always done it..” isn’t the correct answer to achieving long term efficiencies. We encourage teams from organizations to enroll to build synergies across functional areas to initialize the foundation and sustainment of Lean operating rooms at their place of work.

Course Overview
The term “lean manufacturing” is used to describe a business philosophy whose ultimate aim is to meet the needs of the customer by efficiently providing a defect-free product in a timely fashion through the elimination of waste. Waste is broadly defined and considered to be any activity, delay, or resource consumption that does not directly add value toward meeting the needs of a customer.

In a similar fashion, lean in a healthcare environment is an organizational philosophy with the aim of meeting the needs of the patient by providing efficient, quality care in a timely fashion through the elimination of waste. It is prescriptive as it provides a clear direction for change.

Although a lean healthcare organization’s primary focus is the patient, the organization can benefit through greater market share, improved productivity, lower capital requirements, and reduced turnover. Furthermore, the lean organization strives to continuously improve and can quickly adapt to changes in markets, technology, policies or regulations.

The Lean for Healthcare: Operating Room centers around execution. Consequently, this course alternates between teaching, breakout groups and an OR hands-on simulation and solution solving sessions. It combines UT’s first class executive education with an understanding of the OR needs and requirements. The result is a powerful
Lean for Healthcare: Operating Room

and proven mix to enable the cross-functional teams to immediately change the OR processes upon completion of the training.

Key Participant Benefits
- Working knowledge of basic lean operating room tools and techniques
- Identification of solutions specific to OR functions
- Team building across professional groups
- Experience three phases of a unique OR simulation

Facilities
Classes are held in the executive classrooms of The University of Tennessee Center for Executive Education. These facilities are specifically designed for group-interaction programs. Accommodations are single-occupancy rooms at a nearby hotel.

Related Courses of Interest
- Lean for Healthcare: ED and Hospital
- Lean for Healthcare: Deployment and Sustainability
- Lean for Healthcare: Scheduled and Ambulatory Settings
- Physician’s Executive MBA

Contact Information
For more information on the Lean for Healthcare: Operating Room program, please call or write:

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For more information on Lean for Healthcare: Operating Room, please visit http://leanor.utk.edu